



As you may know, Zoom 5.0 is live! Please update all your clients to version Zoom 5.0 now or before May 30th.

**When:**

Beginning May 30th, 2020, Zoom will be enabling GCM encryption across the entire Zoom platform, providing increased protection for meeting data.

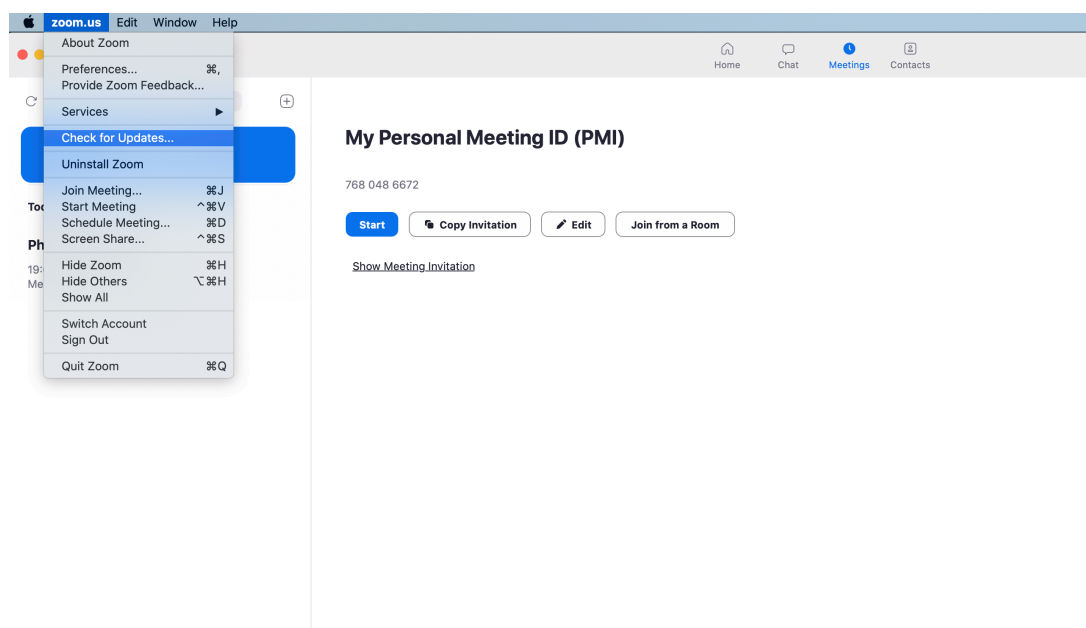
**What:**

Please update all your clients to Zoom 5.0. After May 30, 2020, all Zoom clients on older versions will receive a forced update when trying to join meetings as GCM encryption will be fully enabled across the Zoom platform.

You can update now by clicking the following link or Instructions to do this are below:

<https://zoom.us/download>

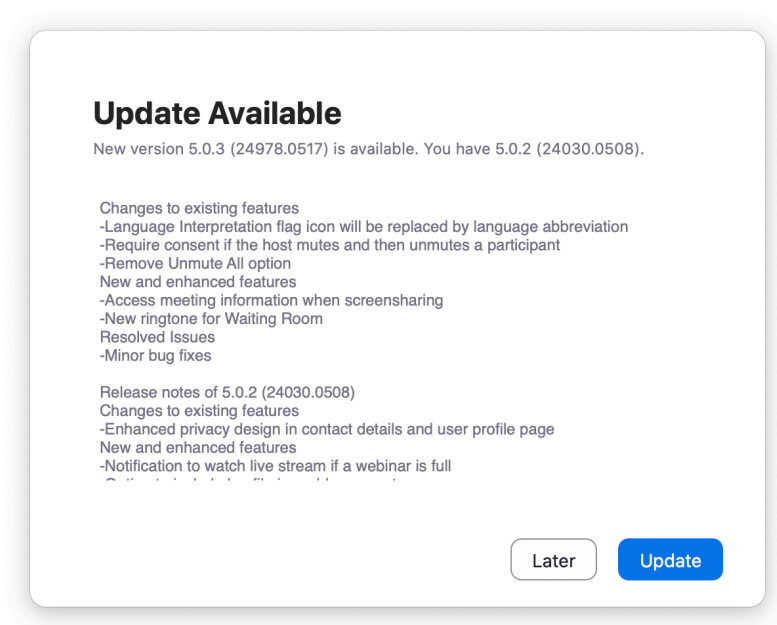
Open zoom as normal and from the menu bar select check for updates:



Once you have selected “check for updates” you will get a pop up window that looks similar to the following informing you that there is an update available and giving you two options:

### Later or Update

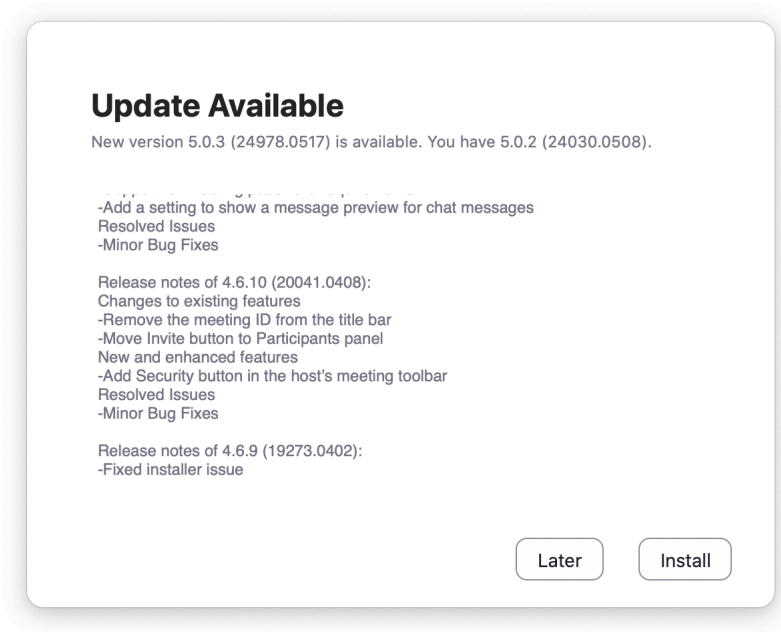
You will need to click on **update** to continue.



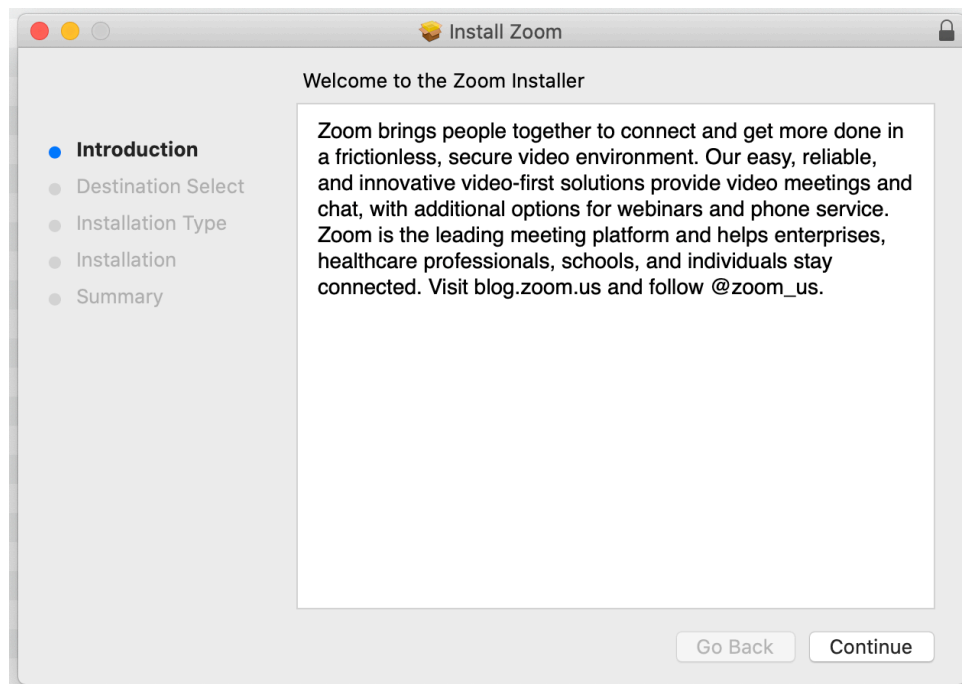
Once the update has downloaded you will have two options again:

### Later or Install

You will need to click **"Install"** to continue.

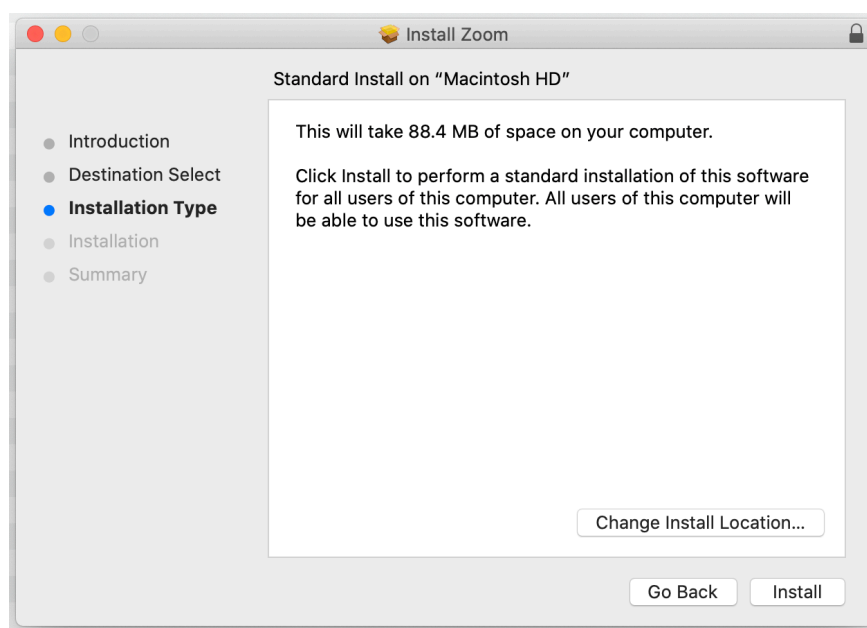


This will open the Zoom "installer" you will need to follow the onscreen prompts to update by clicking continue.

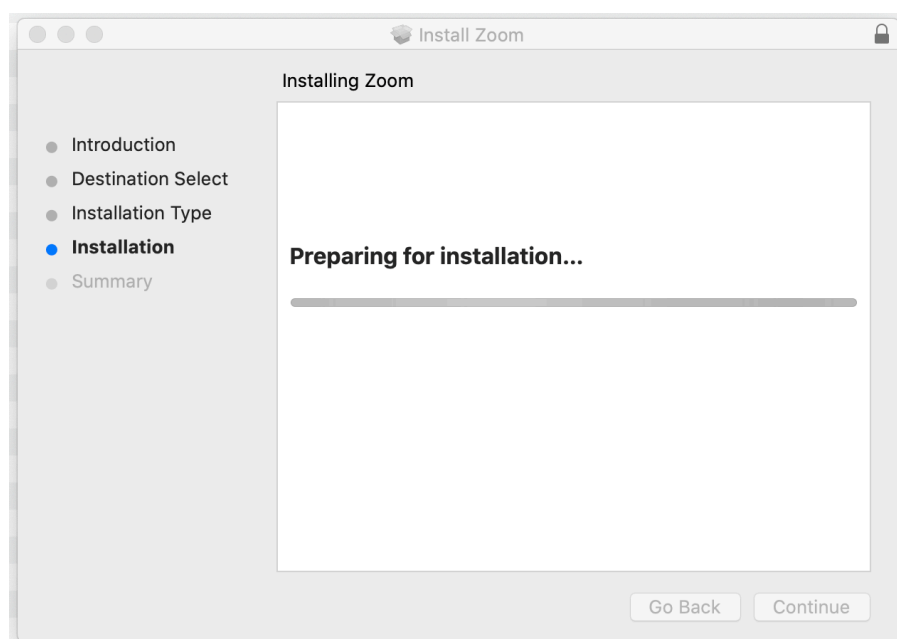


As you are performing an update and not a fresh install of zoom you will not have to select or change the destination on your install, the installer will automatically skip this part.

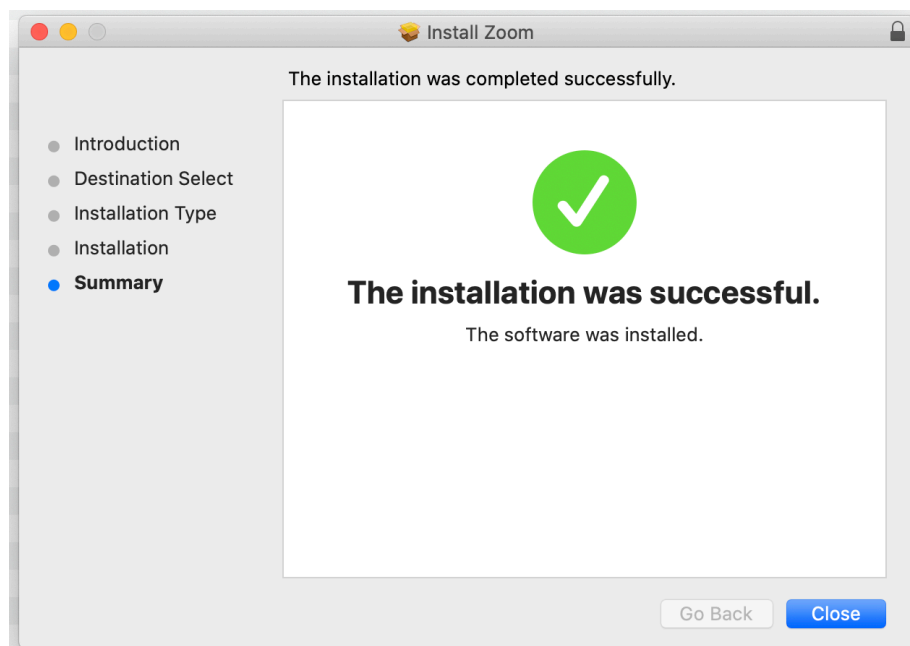
Please click install to move to the next step.



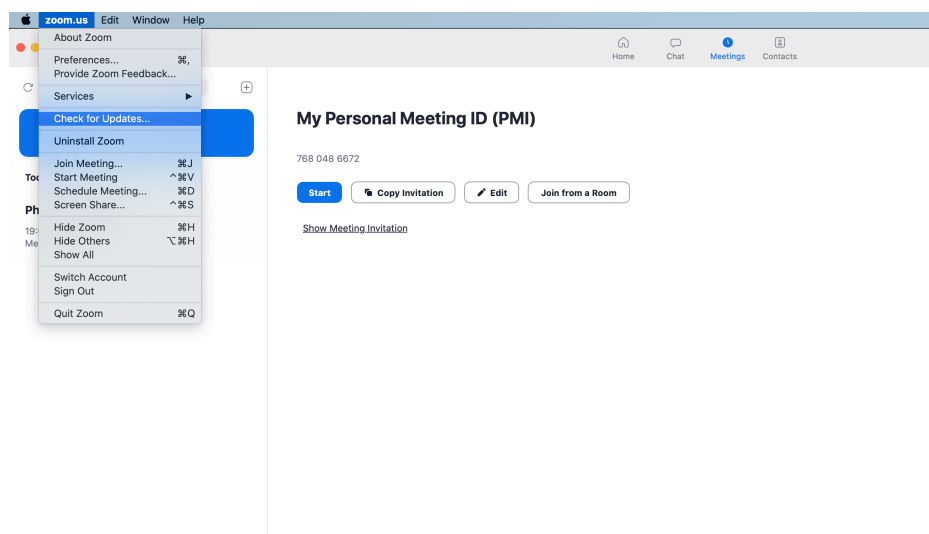
This step is automated so just sit back and relax while the installation of the update take place there is no interaction required from you at this point.



The next step will inform you that the installation of the zoom update was completed and successful, the only option here is to click close.



Once you have clicked close then find the zoom application and reopen it, go to the menu as you did at the very start and select "Check for Update".



You will see a new pop up window showing you that your application is now up to date and ready to use.

